

NOTICE TO SEWER UTILITY CUSTOMERS

As household products have become designed to be “touch free” or “flushable”, there has been a significant increase in the amount of debris necessary to be removed from the wastewater collection system. Although many products are now marketed as “flushable” they can clog wastewater pumps within the system risking sanitary sewer backups and/or costly pump repairs. We are asking utility customers to please monitor what they are disposing of through the sanitary system and DO NOT flush disposable diapers, sanitary napkins, paper towels or other cleaning devices down the toilet. These items risk a backup not only in your own private lateral but also our Municipal system.

Along with this, homeowners should be aware that clear water discharges (i.e. sump pumps) are prohibited per [Village ordinance 13.48\(1\)](#). Improperly plumbed sump pumps cause especially large issues during periods of heavy rainfall, they unnecessarily add to the treatment costs for the utility and ultimately could affect rates. Sumps pumps should be plumbed outside into the lawn in a manner that does not conflict with existing drainage schemes.